

The journey to 2023

Te Kauroa – Future Directions is Auckland Libraries’ first long-term view of where we want to be and where we will need to put our focus over the next 10 years. It fits within Auckland Council’s overall strategy and planning framework as one of the Core Strategies.

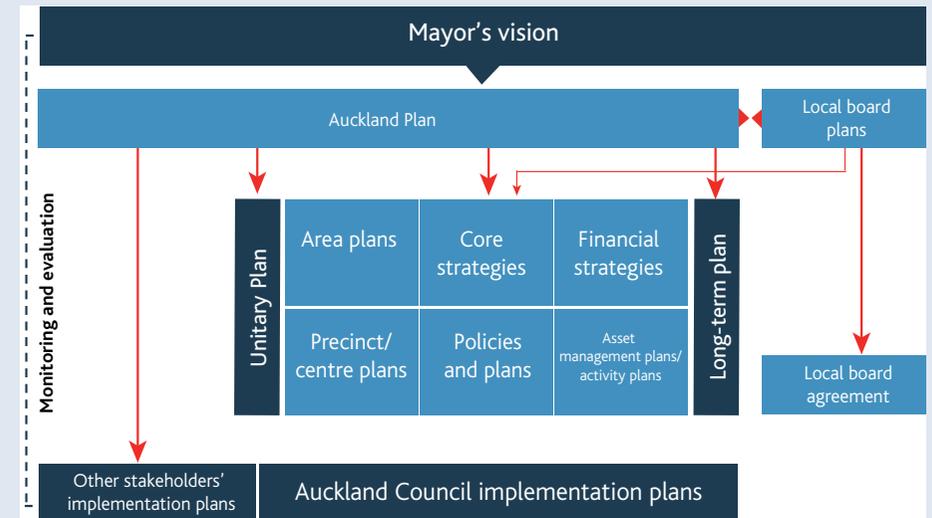
We will use Te Kauroa – Future Directions to guide business planning and implementation plans so that over time we achieve the priorities and the shifts outlined here. We will need wise stewardship of resources so that we can reassign money and time to piloting new things and building the case for significant new developments. This may mean stopping doing some things, streamlining processes and services or finding financial partners to work with us.

We recognise that there is still a lot to do to bring all our systems and practices into one streamlined, seamless service. However, we need to move now on new developments and service improvements, particularly where digital services and technologies are concerned, as the pace of change is so rapid. Over time, less energy will go into realignment activities and more into developing and improving services for the 21st century. The diagram opposite and below represents the changing nature of our effort and resources with some of the initiatives and outcomes plotted to show progress over time. Actual milestones will be set through business planning.

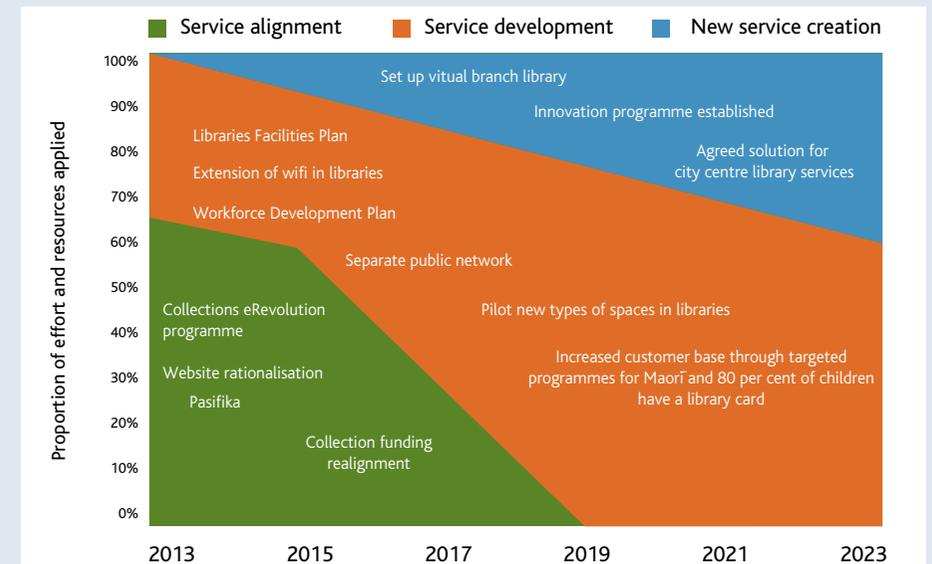
By 2023 the shifts outlined in Te Kauroa – Future Directions will result in a changed service delivery landscape. The digital library will be a significant way that Aucklanders use and contribute to library services. More services will be delivered out in the community in other people’s spaces and we will have developed new types of spaces and delivery options to respond to changing customer needs, with solutions identified for library spaces in a stunning city centre.

We aspire to have every child in Auckland as a library member and starting school ready to read. The family, whanau and care givers will be central to achieving this. We will have reached many more customers who used to find access to library services hard for a range of reasons. Customers will be central to all we do, collaborating with us to help shape programmes and services, contributing their expertise and creativity in many different ways both in person and online. Special relationships with Māori as Treaty Partners and local iwi will have made a significant difference to how we provide services to meet their needs.

Auckland Council’s overall strategy and planning framework



Implementation guide



Growth in content in eFormats will continue and the balance between physical and digital collections will shift with more content being read on devices such as e-readers and tablet PCs. Multimedia will be significant both for learning and leisure and more of this media will be streamed as well as downloaded. A wide range of print and digital content will still be vital for satisfying the thirst for knowledge and inspiration of Aucklanders.

We will be worthwhile and expert partners across a range of shared endeavours knowing that we can achieve more together with others than on our own. Solutions for heritage storage, promotion and preservation will have been achieved in partnership with other libraries and heritage institutions. Innovation is vital if we are to continue to be responsive to the changing environment and customer needs. We will experiment, innovate and learn from our successes and failures. Partnerships with those who have complementary expertise and knowledge, particularly in the digital arena will be common.

Libraries will be the best place to work. Our staff will be known for their 'can do' attitude, their expertise and passion for libraries and the difference they can make in people's lives. Aucklanders will have a world-class library of the future.

Auckland Libraries – your place of imagination, learning and connection

